

System Login

The System Login page is the system's home page. Use this page to access the Employer Internet Wage Response System. Access to the Employer Internet Wage Response System requires that you have a valid employer account number assigned by the Arkansas Department of Workforce Services (DWS) and a Federal Employer Identification Number (FEIN) assigned by the Federal government that is also on file with the DWS.

Entry fields on this page:

1. **Employer Account Number** field is a required field. Enter the employer account number. This number is available from your company's Unemployment Insurance representative or tax department.
2. **FEIN** field is a required field. Enter the employer's federal employer identification number. This number is available from your company's Unemployment Insurance representative or tax department. Do not contact the Unemployment Insurance office for this number as they cannot supply it.
3. **Login** button. Select the Login button to access the Employer Internet Wage Response System.

Error message

The account number or FEIN is incorrect.

Cause

This message is displayed if one or both of:

1. The entered Employer Account Number does not match the account number of record at DWS. It is possible for you to have a valid Arkansas account number and still not be able to use the Employer Internet Wage Response System, and/or
2. The entered FEIN does not match the FEIN of record at DWS. It is possible for you to have a valid FEIN and still not be able to use the Employer Internet Wage Response System.

Resolution

Check and reenter the Employer Account Number and FEIN. If your login is still rejected even after verifying that the account number and FEIN you have entered is correct, contact DWS for further assistance.

If your login is still rejected even after verifying that the account and FEIN numbers you have entered are correct, contact DWS for further assistance.

How do I contact the Unemployment Insurance Department?

The Unemployment Insurance Investigations Department can be contacted by phone at 501-682-3241. You may fax any required documents to 501-683-2142.